

Scrutiny support services



About Us

Engage Associates is an independent network run by a group of experienced consultants and trainers. We work together with a shared vision of engaging people to create positive change in the public and voluntary sectors.

It has been our experience that scrutiny is an exciting approach, which really enables residents to make tangible differences to the services they receive. We have been developing and supporting resident scrutiny for a number of years and are currently working on a range of scrutiny projects. Our practical experience of scrutiny and the sharing of good practice inform the independent support we provide.



Our Services

We offer a range of support including establishing scrutiny, supporting scrutiny panels at meetings and at specific training sessions. We tailor our services to meet the specific requirements of our clients.

Establishing Scrutiny

We provide a range of services to establish scrutiny, these include:

- Development of scrutiny structures and associated documents
- Working with the board and senior managers to ensure scrutiny meets your co-regulatory requirements
- Recruitment of panel members
- Support to embed scrutiny arrangements with staff
- Introductory training



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Support During Meetings

We can provide a range of support at meetings including:

- Establishing or clarifying the scrutiny process and how members will conduct meetings and carry out activities
- Facilitating the identification and scoping of scrutiny topics
- Development of scrutiny action plans
- Developing templates for all activities to record findings in relation to the scope of the topic

Our approach to support is not to tell the group what to do, but to provide a range of information to develop thinking on issues and to equip people with effective tools to undertake a scrutiny.

Support and Development for Members

We offer individual support to all scrutiny members. Members are given an associate's e-mail address and telephone number and advised to contact us if there are any issues to discuss on an individual basis.

We can provide one to one coaching, training needs analysis and personal development reviews for panel members.

We offer a wide range of training that can be delivered as full day or half-day events or as briefing sessions within meetings. A copy of our training brochure is available on our website www.engageassociates.org.uk

A range of sessions can be developed to sit alongside scrutiny activities. Examples of these sessions include:

- Considering value for money
- Running a focus group
- Interview skills
- Preparing to survey
- Chairing skills
- Presentation skills
- Using social media
- Report writing
- Negotiation and influencing skills



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